



Attendee Registration Package

Louisiana Claims Association

21st Annual Educational Convention and Trade Expo

“Cool Jazz—Hot Blues”

June 24-26, 2015

Hotel Monteleone, New Orleans, LA

General Information

Registration Fee:

“Early Bird Special”: Submit your registration fee no later than May 30, 2015

May 30, 2015

\$295 for LCA Members

\$395 for Non Members

After May 30, 2015

\$395 for LCA Members

\$450 for Non Members

Note: Multiple early bird registrations (minimum of 3) from the same company submitted at the same time—\$275 each, if all are members.. After May 10th, multiple registrations—\$350 each. Registration fee includes the conference handouts, meals as indicated and session breaks. We do not mail out confirmation notices. When we receive your registration, we place your name on the conference roster. Please direct questions regarding your registration to Linda or John Alwood at 225-291-2806.

Refunds: All advance payments fully refundable until June 1, 2015 Cancellations received after that date are subject to a \$40 service charge. All cancellations must be submitted in writing.

Guest Tickets for Social Functions (Note, these functions are included in a full registration fee)

Wednesday —

Louis Armstrong Reception—\$65

Thursday—

Lunch Ticket—\$40

Cool Jazz—Hot Blues Party—\$75

Hotel Information

A limited number of rooms has been blocked at the Hotel Monteleone, 214 Royal Street, New Orleans, LA 70130 until May 24, 2015. Requests made thereafter will be accepted only on the basis of room and rate availability. You must notify the hotel at the time of your reservation that you want the special rate for the Louisiana Claims Association. Our room rate is: \$149 ++ per night, and this rate is available three days before and three days after the convention.. **Reservations can be made by calling:**

1-504-523-3341

Band & Cocktails Thursday After Party Join us in the French Quarter Thursday evening from 9:00 pm—Midnight. We will have a great band and cocktails. Details to follow as the location is confirmed.

Continuing Education Credits: Certification has been requested for 12 CLE credits for Louisiana Attorneys, as well as 12 education credits for Louisiana Adjusters and Agents and Private Investigators. Louisiana has reciprocal agreements in Texas, Mississippi, Alabama, Georgia, Florida and Tennessee. Two hours of Ethics is included.

Who Should Attend?

This 3-day conference is designed for insurance adjusters and agents, claims representatives, third party administrators, industrial relations managers, risk managers, administrators of self-insurance programs, defense attorneys, private investigators and all personnel involved in the handling of insurance claims.



Conference Schedule

Wednesday, June 24th

12:00 pm —2:00 pm	Conference Registration
2:00 pm—3:00 pm	“Ethics in the Claims Industry” by Jay Gallagher
3:15 pm—4:15 pm	“Ethics & How it Relates to Textile Restoration & Claims Adjusting” by Sean Chappel
4:15 pm—5:15 pm	Keynote Address—Randy Maniloff, Editor of Coverage Opinions Website and Co-Author of <i>General Liability Insurance Coverage</i>
5:30—7:30 pm	“Louis Armstrong Reception”



Thursday, June 25th

7:30 am—8:30 am	Conference Registration & Continental Breakfast in Exhibit Hall
8:30 am—9:30 am	A1—“IICRC:S500 Water Damage Standard” by Michael Orlando B1 —“Catch Me if you Can—Using Video Surveillance and Social Media to Combat Fraud” by Jeff Waltz, Esq. C1 —“Avoiding Employers Liability—Land Mines” by Sarah Barro, Esq.
9:30 am—10:30 am	A2 — “Commercial Roofing 101” by J. Michael Aikens III, P.E. B2 — “Real Advantages of Using Structured Settlements” by Ken Wessels C2 — “Protecting Merchant Defending Premises Liability Claims in LA” by Michael Gee, Esq. & Michelle Brooks, Esq.
10:30 am—11:00 am	Break with Exhibitors
11:00 am—12:00 pm	A3 — “Fabric and Textile Restoration” by Sean Cappel B3 — “Is it a . . . Jones Act Seaman, Longshoreman, or State Land Worker” by Dawn Marullo, Esq. C3 — “You Want me to insure who? Discussion of Additional Insured Status” by Shaunda M. Schudmak, Esq.
12:00 —1:15 pm	Lunch in Exhibit Hall
1:15 pm—2:15 pm	A4—“Terms, Methods & Process of Cleaning & Restoring Contents After a Fire or Water Loss” by William Shawn Folks B4—“You Make the Call . . . Understanding Medicare Compliance through Real Life Fact Patterns” by Mark Popolizio C4 — “Liability and Insurance Coverage for Animals and Children” by Scott G. Jones & Kevin Riche’
2:15—2:45 pm	Break with Exhibitors
2:45 pm—3:45 pm	A5—“Vehicle Theft Evaluations & Transponder Systems” by Jeffrey Stark B5 —“Management of Hand Surgery Patients in a Changing Environment” by Dr. Barton Wax C5—“Fundamental Tire Understanding & Tire Failure Analysis” by Brian Darr, P.E.
3:45 pm—4:45 pm	A6—“Technology and its Role in Resolving Questions of Causation, Coverage, and Fraud in Property Damage Claims” by Nicholas P. Arnold, Esq. B6 —“Legislative Update” by Steve Glusman, Esq. and Wayne Fontana C6 — “Best Practices for Avoiding Bad Faith During the Claims Handling Process” by Susan E. Dinneen, Esq.
5:00 pm—5:30 pm	Annual General Membership Meeting
5:30 pm—7:30 pm	Cool Jazz—Hot Blues Party in Exhibit Hall—Exhibitor Prizes and \$1000 Grand Prize awarded at the party.
9:00 pm—Midnight	After Party Extravaganza at Bourbon Cowboy with 5 Finger Discount Band

Conference Schedule (Cont'd)

Friday, June 26th

- 7:00 am—12:00 am Exhibitors break down
- 8:00 am—8:30 am Continental Breakfast
- 8:30 am—9:30 am A7—"Cleaning & Restoring Smoke Damaged Contents"
by Don Legg
- B7—"Multi-Disciplinary Pain Rehabilitation and Functional Restoration" by Dr. Kevin Bianchini
- C7—"Hot Topics in Business Interruption" by Jennifer Engle
- 9:30 am—10:30 am A8—"Vetting Fire Expert to Avoid Buyer's Remorse" by James Enos
- B8—"Avoiding Penalties and Attorney Fees in Workers Compensation Claims" by Jason Wilson
- C8—"Settlement and Mediation Strategy from a Litigator, Former Judge Pro Tempore and Mediator" by Lynn Luker, Esq.
- 10:30 am—10:45 am Break
- 10:45 am — 11:45 am A9 — "Subrogation & Materials Analysis" by Brad Plank, P.E.
- B9 — "Worksavers FCE's" by Trevor Bardarson
- C9 — "Locked and Loaded: A Complete Guide to Handling Negligent Security Claims"
By: James Hailey III, Esq.



Keynote Address: Randy Maniloff is

Editor of *Coverage Opinions*, a website with over 18,000 followers, and Co-Author of *General Liability Insurance Coverage—Key Issues in Every State*. Randy concentrates his practice in the representation of insurers in coverage disputes over primary and excessive obligations under a host of policies. He has been quoted on insurance coverage topics by such media as *The Wall Street Journal*, *The New York Times*, *USA Today*, and *Associated Press*. He is Counsel at White and Williams, LLP in Philadelphia.



AFTER PARTY AT BOURBON COWBOY

Join us for an After Party from 9:00 until 12:00 midnight Thursday, June 25th. We'll have a balcony overlooking Bourbon with plenty of beads to throw, open bar, mechanical bull, and an outstanding band—"Five Finger Discount"

Don't miss this great opportunity to top off a long day in classes with some FUN!

All registered participants will receive a "Back Stage Pass" for admittance to the party.

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“Cool Jazz—Hot Blues”

**June 24-26, 2015—Hotel Monteleone
New Orleans, LA**



Name: _____

Company: _____

Address: _____

City/State/Zipcode: _____

Phone No.: _____ Fax No: _____

Email Address: _____

- “EARLY BIRD” REGISTRATION FEE - Member Rate—\$295 \$ _____
- “EARLY BIRD” REGISTRATION FEE—Non-Member Rate—\$395 \$ _____
- AFTER May 30, 2015 REGISTRATION FEE—Member Rate—\$375 \$ _____
- AFTER May 30, 2015 REGISTRATION FEE—Non-Member Rate—\$450 \$ _____
- GUEST FEE— See previous page for price(s) per events \$ _____
- TOTAL REGISTRATION \$ _____

Select ONE seminar per time period to attend. Note, all seminars on Wednesday are General Sessions. Wednesday’s sessions total 3 hours of continuing education, including 2 hours of Ethics, and will start at 2:00 pm

Thursday, June 25th

Friday, June 26th

- 8:30 am A-1 B-1 C-1
- 9:30 am A-2 B-2 C-2
- 11:00 am A-3 B-3 C-3
- 1:15 pm A-4 B-4 C-4
- 2:45 pm A-5 B-5 C-5
- 3:45 pm A-6 B-6 C-6

- 8:30 am A-7 B-7 C-7
- 9:30 am A-8 B-8 C-8
- 10:45 am A-9 B-9 C-9

Mail your check to: La. Claims Association, P O Box 14806, Baton Rouge, LA 70898

Credit Card # _____ Exp. Date: _____ Security Code _____

Name of Card Holder: _____