

A silhouette of a cowboy on a horse, riding through a field at sunset. The cowboy is wearing a hat and holding a lasso. The background is a warm, golden glow from the setting sun, with some trees visible on the left.

LCA 2022 ANNUAL
CONFERENCE & EXPO

Wild Wild West

June 8-10, 2022
Beau Rivage Resort
Biloxi, MS

Louisiana Claims Association

28th Annual Educational Convention and Trade Expo

“LCA Wild Wild West Annual Conference”

June 8-10, 2022

Beau Rivage Resort, Biloxi, MS

General Information

Registration Fee:

“Early Bird Special”: Submit your registration fee no later than May 15, 2022

Until May 15, 2022

After May 15, 2022

\$325 for LCA Members

\$425 for LCA Members

\$425 for Non Members

\$525 for Non Members

Note: Multiple early bird registrations (minimum of 3) from the same company submitted at the same time—\$295 each, if all are members.. After May 15th., multiple registrations—\$375 each. Registration fee includes the conference handouts, meals as indicated, session breaks and social events. We do not mail out confirmation notices. When we receive your registration, we place your name on the conference roster. Please direct questions regarding your registration to Linda Alwood or Marleen Cockfield at 225-291-2806.

Refunds: All advance payments fully refundable until May 23, 2022. Cancellations received after that date are subject to a \$60 service charge. All cancellations must be submitted in writing.

Guest Tickets for Social Functions (Note, all these functions are included in a full registration fee)

Wednesday — Wild Wild West Icebreaker Reception—\$85

Thursday— Lunch Ticket—\$65

Thursday — LCA’s Wild Wild West Show —\$85

Hotel Information

A limited number of rooms has been blocked at the Beau Rivage Resort, 875 Beach Blvd, Biloxi, MS until May 8, 2022. Requests made thereafter will be accepted only on the basis of room and rate availability. You must notify the hotel at the time of your reservation that you want the special rate for the Louisiana Claims Association. Our room rate is: \$179++ per night, and this rate is available three days before and three days after the convention.

Reservations can be made by calling: 1-888-567-6667.

Or go on line to make reservations at: <https://book.passkey.com/e/50219666>

Continuing Education Credits: Certification has been requested for 12 CLE credits for Louisiana Attorneys, as well as 12 education credits for Louisiana Adjusters, Agents and Private Investigators. Louisiana has reciprocal agreements in Texas, Mississippi, Alabama, Georgia, Florida and Tennessee. **Two hours of Ethics are included.**

Who Should Attend?

This 3-day conference is designed for insurance adjusters and agents, claims representatives, third party administrators, industrial relations managers, risk managers, administrators of self-insurance programs, defense attorneys, private investigators and all personnel involved in the handling of insurance claims.



Conference Schedule

Wednesday, June 8th

- 11:30 am—2:00 pm Conference Registration
2:00 pm—4:15 pm “Ethics for Insurance Adjusters” by Deputy Commissioner Ron Henderson, Louisiana Department of Insurance
- 4:15 pm—4:30 pm Break
4:30 pm—5:30 pm Keynote Address: The Honorable Billy Nungesser, Louisiana Lieutenant Governor
5:30 pm—7:30 pm “LCA Wild Wild West Icebreaker Reception”



Thursday, June 9th

- 7:30 am—8:30 am Conference Registration & Continental Breakfast in Exhibit Hall
- 8:30 am—9:30 am A1— “Discoverability and Admissibility of Social Media Evidence” by Michael E. Parker and Andres Gomez of Parker & Landry, LLC
B1 — “Complexities of Projecting Revenues for Business Interruption Losses During an Ongoing Pandemic” by Jennifer Engle of J. S. Held
C1 — “Fight Fraud or be a Target” by Curtis Whitfill of VRC Investigations
D1–D6 “La. Citizens Property Insurance Corporate Adjuster Certification” by Darryn Melerine, Ricky Broom, Brock Bagley, Amber Johnson and Michael Cox of M. D. Claims Group (6 hr. course)
- 9:30 am—10:30 am A2 — “What Does a Forensic Engineer Do?” by Eric Fontenot of FE2
B2 — “Identifying the Red Flags of Fraud” by Kevin Lederer of Command Investigations
C2 — “Empathy, Encouragement & Empowerment—Tools for Success in Worker’s Compensation Claims” by Keven Wilberding of Ambassador Service Group, LLC
- 10:30 am—11:00 am Break with Exhibitors
11:00 am—12:00 pm A3 — “Water Exposure Science and Impacts on Electronic Equipment” by Camden Henderson and Larry Henderson of YOUNG & Associates
B3 — “Best Practices of Trauma—Informed Litigation” by Mark Perkins of Perkins & Associates and Dr. Steve Wood of Courtroom Sciences, Inc.
C3 — “Worker’s Compensation Premium Fraud and the Underground Economy” by Dominic Dugo of Delta Group
- 12:00 pm —1:15 pm Lunch in Exhibit Hall
1:15 pm—2:15 pm A4— “Odor Abatement” by Terry Sutton of Stephens Engineering
B4— “Claims Handling Best Practices” by Nicholas Arnold of Blue Williams, LLP
C4 — “The Wild West Rodeo of Medical Billing in Workers Compensation: Strategies to Tame the Bucking Broncos” by Denis Juge of Juge, Napolitano, Guilbeau, Ruli & Frieman and John Kocke of CoreCare Management
- 2:15 pm—2:45 pm Break with Exhibitors
2:45 pm—3:45 pm A5— “Ready for Primetime: Mobile Estimating” by Bruce Authement of River Road Partners, LLC
B5 — “The Landscape for Resolution of Claims Post-COVID” by Joe Hassinger of Mediation Arbitration Professional Systems, Inc. (MAPS)
C5 — “Vocational Rehab Counselors—Requirements to Practice in Louisiana & Updates on Vocational Rehabilitation” by Ashley Lastrapes of Stokes & Associates
- 3:45 pm—4:45 pm A6— “Defending Hurricane Claims” by Michelle DeLoach Brooks and Michael Gee of Porteous, Hainkel & Johnson
B6 — “Combating Bad Faith Claims in Louisiana” by Lauren Baudot of Plauche’, Masellii, Parkerson
C6 — “Importance of Second Medical Opinions for Disability and Treatment Determinations: a Neurosurgeon and WC Defense Attorney explain the interplay and importance of these Medical Evaluations in the WC and Litigation Setting” by Thomas Ruli of Juge, Napolitano, Guilbeau, Ruli & Frieman and Dr. Njeeb Thomas of Southern Brain & Spine
- 5:00 pm—5:30 pm Annual General Membership Meeting
5:30 pm—7:30 pm LCA’s Wild Wild West Show” in Exhibit Hall—Costume Prizes, Exhibitor Prizes and \$1000 Grand Prize awarded at the party. Wear your Western Hat and Boots and win prizes!

Friday, June 10th

7:30 am—12:00 pm

Exhibitors break down

7:30 am—8:30 am

Continental Breakfast

8:30 am—9:30 am

- A7— “NFPA 921: How this guide impacts your Origin and Cause investigation and ultimately your fire claim” by Todd Soong of NEFCO Fire Investigations
- B7 — “Catastrophe Litigation and the Use of Case Management Orders: The Dos, Don’ts, and Everything in Between” by Bette Matheny of Blue Williams
- C7— “Medical Marijuana—What You Need to Know?” by Matt Davis of CaseExperts, LLC

9:30 am—9:45 am

Break

9:45 am—10:45 am

- A8 — “Understanding Appraisal and How it Just Changed in Louisiana!” by Aaron Godbey and Michael Giardina of Godbey Law
- B8 — “Scoop on Private Investigators: How Private Investigators Can Assist Claims Adjusters?” by Maria Dugas of Dugas Law Firm, LLC
- C8 — “Seven Steps to Settled: Building Medicare/MSA settlement projects to get claims off your books” by Mark Popolizio of Verisk

10:45 am—11:00 am

Break

11:00 am—12:00 pm

- A9 — “Digital Crash Data Gathering: A to Z” by Jay Gallagher of Vector Insurance Services
- B9 — “Instagram, Twitter, and Everything in Between: How to Effectively and Ethically Use Social Media in Defending Social Media in Personal Injury Suit” by Tasha Hebert of Lewis Brisbois
- C9 — “Pain Management in the WC Setting: Proper Uses and Common Abuses of Interventional Pain Management ?” by Dr. Kevin Martinez of Southern Brain & Spine



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Name: _____

Company: _____

Address: _____

City/State/Zipcode: _____

Phone No.: _____ Fax No: _____

Email Address: _____

BEFORE May 15, 2012 REGISTRATION FEE—Member Rate—\$325 \$ _____

BEFORE May 15, 2022 REGISTRATION FEE—Non-Member Rate—\$425 \$ _____

GUEST FEE— See Guest fees below per event \$ _____

Name of Guest: _____

TOTAL REGISTRATION \$ _____

Credit Card # _____ Exp. Date: _____ Security Code _____

Name of Card Holder: _____

Address _____

City _____ ST _____ Zipcode _____ Phone _____

Signature: _____

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