

# Louisiana Claims Association

## 2019 LCA Educational Conference & Expo



LOUISIANA CLAIMS ASSOCIATION

# LCA PIRATES AT THE BEAU

JUNE 12-14, 2019  
BEAU RIVAGE RESORT, BILOXI, MS  
OPPORTUNITY TO EARN 12 CE/CLE CREDITS

## Attendee Registration

# Register Now

Register today for the 2019 Louisiana Claims Association Educational Conference & Expo, June 12-14, 2019, at the Beau Rivage Resort in Biloxi, MS. You won't want to miss this exciting event filled with cutting-edge information, helpful tools and great networking opportunities.

## What to Wear

- All meetings and daytime events — Business Casual
- Wednesday Night "Pirate's Tavern Dinner" — Casual
- Thursday Evening a "Captain's Pirate Party and Treasure Hunt"™ with the Exhibitors  
– Come dressed in your best masks and costumes for contest or Business Casual

## Conference Registration – Your First and Most Important Stop!



# Louisiana Claims Association

25th Annual Educational Convention and Trade Expo

## *“LCA Pirates at the Beau”*

June 12-14, 2019

Beau Rivage Resort, Biloxi, MS

## General Information

### **Registration Fee:**

“Early Bird Special”: Submit your registration fee no later than May 1, 2019.

Until May 1, 2019

\$325 for LCA Members

\$425 for Non Members

After May 1, 2019

\$425 for LCA Members

\$525 for Non Members



Note: Multiple early bird registrations (minimum of 3) from the same company submitted at the same time—\$295 each, if all are members.. After May 1st, multiple registrations—\$375 each. Registration fee includes the conference handouts, meals as indicated, session breaks and social events. We do not mail out confirmation notices. When we receive your registration, we place your name on the conference roster. Please direct questions regarding your registration to Linda or John Alwood at 225-291-2806.

Refunds: All advance payments fully refundable until May 15, 2019. Cancellations received after that date are subject to a \$40 service charge. All cancellations must be submitted in writing.

**Guest Tickets for Social Functions** (Note, all these functions are included in a full registration fee)

Wednesday — “Pirate’s Tavern Dinner”—\$85

Thursday— Lunch Ticket—\$65

Thursday — LCA’s Captain’s Pirate Party and Treasure Hunt” —\$85

### **Hotel Information**

A limited number of rooms has been blocked at the Beau Rivage Resort, 875 Beach Blvd, Biloxi, MS until May 12, 2019. Requests made thereafter will be accepted only on the basis of room and rate availability. You must notify the hotel at the time of your reservation that you want the special rate for the Louisiana Claims Association. Our room rate is: \$169++ per night, and this rate is available three days before and three days after the convention.. **Reservations can be made by calling: 1-888-567-6667.**

**Or go on line to make reservations at:**

<https://book.passkey.com/event/49094161/owner/22426/home>

**Continuing Education Credits:** Certification has been requested for 12 CLE credits for Louisiana Attorneys, as well as 12 education credits for Louisiana Adjusters, Agents and Private Investigators. Louisiana has reciprocal agreements in Texas, Mississippi, Alabama, Georgia, Florida and Tennessee. **Two hours of Ethics are included and Three Hours of Flood.**

### **Who Should Attend?**

This 3-day conference is designed for insurance adjusters and agents, claims representatives, third party administrators, industrial relations managers, risk managers, administrators of self-insurance programs, defense attorneys, private investigators and all personnel involved in the handling of insurance claims.

# Conference Schedule

## Wednesday, June 12th

11:00 pm — 1:30 pm	Conference Registration
1:30 pm — 3:30 pm	“Ethics for Insurance Adjusters” by Michael Orlando of Emergency Restoration, Inc.
3:45 pm — 4:45 pm	“Louisiana’s Storm Surge-Based Flood Risk” by Coastal Restoration & Protection Authority
5:00 pm — 6:00 pm	Keynote Address: Kent Gonsoulin, Cajun Humorist
6:00 pm — 8:00 pm	“Pirate’s Tavern Dinner”



## Thursday, June 13th

7:30 am — 8:30 am	Conference Registration & Continental Breakfast in Exhibit Hall
8:30 am — 9:30 am	A1 — “An Overview of Marine Insurance” by Richard Cozad and Jonathan Tweedy of Schouest, Bamdas, Soshea & BenMaier B1 — “Claims Handling Best Practice” by Nick Arnold of Christovich & Kearney, LLP C1 — “Rising Tides in the Flood Arena—Part 1” by Dwayne LeBlanc of Wright National Flood Insurance Co. and Phil Wills of Colonial Claims Corp.
9:30 am — 10:30 am	A2 — “Treatment of Hand Injuries” by Dr. Barton Wax of Jefferson Orthopedic Clinic B2 — “Civilian Response to Active Shooter” by Matthew Campbell of FBI C2 — “Rising Tides in the Flood Arena—Part 2” by Dwayne LeBlanc of Wright National Flood Insurance Co. and Phil Wills of Colonial Claims Corp.
10:30 am — 11:00 am	Break with Exhibitors
11:00 am — 12:00 pm	A3 — “Shoulder Injury in the Workplace” by Dr. Brian Kindl of OrthoLouisiana B3 — “The Collateral Source Rule and Personal Injury Lawsuits” by Michelle Brooks and Marla Mitchell of Porteous, Hainkel & Johnson, LLP C3 — “Rising Tides in the Flood Arena—Part 3” by Dwayne LeBlanc of Wright National Flood Insurance Co. and Phil Wills of Colonial Claims Corp.
12:00 — 1:15 pm	Lunch in Exhibit Hall
1:15 pm — 2:15 pm	A4 — “Ethics, Empathy & Encouragement” by Keven Wilberding of Ambassador Service Group, LLC B4 — “Liability for Intentional Acts—Assaults, Fights, and Crimes” by Gino Forte of Gaudry, Ranson, Higgins & Gremillion C4 — “Claims 101—Just the Basics” by Shawn Folks of Guarantee Restoration
2:15 — 2:45 pm	Break with Exhibitors
2:45 pm — 3:45 pm	A5 — “Alternatives for Considering Medicare’s Interests in Settling Workers Comp and Liability Claims” by Robert Sagrillo of NuQuest B5 — “Annihilating Assignments of Benefits” by Matthew Monson of the The Monson Law Firm C5 — “Wind vs. Flood—An Engineer’s Perspective” by Kevin M. Hahn, P.E. and Jared M. Bordelon, P.E. of Leonard C. Quick & Associates, Inc.
3:45 pm — 4:45 pm	A6 — “CBD Market” by Dr. Meredith Warner of Warner Orthopedics & Wellness B6 — “Cybersecurity: Assessing Risk on a Rapidly Evolving Landscape” by Stephen Michael Bucher and Jason Ingalls of Galloway, Johnson, Tompkins, Burr & Smith C6 — “Product Failure & Root Cause Analysis” by Bryson M. Brewer, PhD, P.E. of Rimkus Consulting Group
5:00 pm — 5:30 pm	Annual General Membership Meeting
5:30 pm — 7:30 pm	LCA’s Captain’s Pirate Party and Treasure Hunt” in Exhibit Hall—Costume Prizes, Exhibitor Prizes and \$1000 Grand Prize awarded at the party.

## Friday, June 14th

7:00 am—12:00 am  
8:00 am—8:30 am  
8:30 am—9:30 am

Exhibitors break down  
Continental Breakfast

A7— “Functional Capacity Evaluations—The Good, the Bad and the Ugly” by Trevor Bardarson, PT, OCS of ISR Physical Therapy

B7 — “Exposing the Malingering” by Sherman Cravin of Southern Surveillance Company

C7— “3-D Imaging” by Jay Gallagher of Vector Insurance Services and Rick Jones of Forensic Investigations

9:30 am—9:45 am  
9:45 am—10:45 AM

Break

A8 — “The Future of Medicine—Medical Cannabis” by Jose Ortiz of Absolute Data Processing, Inc.

B8 — “Social Media as Discovery” by Michael Parker and Cody Vidrine of Allen & Gooch

C8 — “Use of Drones Imagery in Property Files” by Rick Jones of Forensic Investigations and Jay Gallagher of Vector Insurance Services

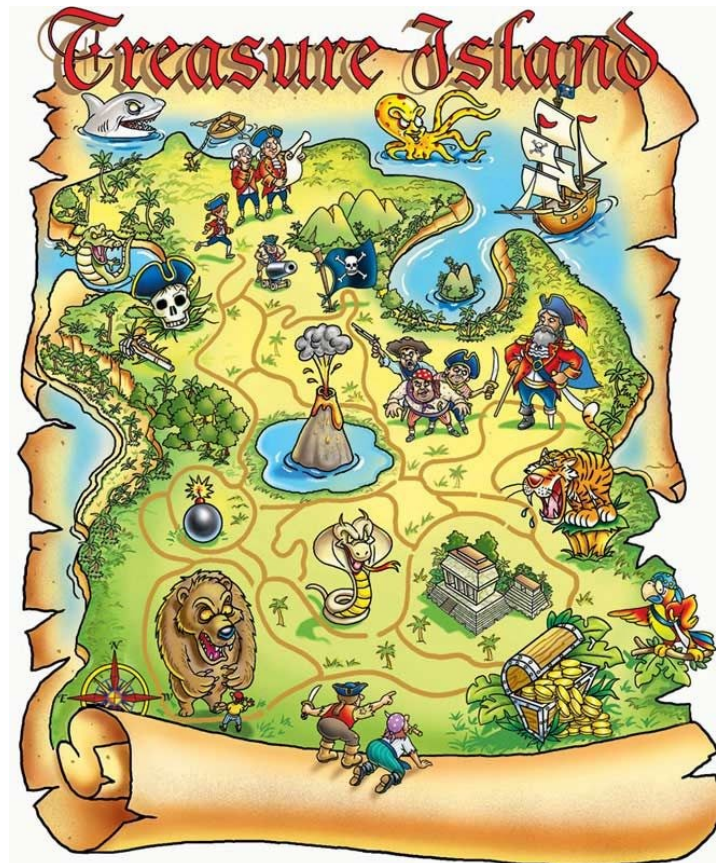
10:45 am—11:00 am  
11:00 am—12:00 am

Break

A9 — “Getting in Front of the Problem” by Steven Clark, OTR of Select Physical Therapy

B9 — “Misrepresentations in Applications of Insurance” by Alexis P. Joachim of Phelps Dunbar

C9 — “Vehicle Theft Evaluation and Transponders System” by Jeffrey Stark, P.E., of U. S. Forensic



**Louisiana Claims Association**

**25th Annual Educational Convention and Trade Expo**

***“LCA Pirates at the Beau”***

**June 12-14, 2019—Beau Rivage Resort, Biloxi, MS**

Name: \_\_\_\_\_

Company: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zipcode: \_\_\_\_\_

Phone No.: \_\_\_\_\_ Fax No: \_\_\_\_\_

Email Address: \_\_\_\_\_

“EARLY BIRD” REGISTRATION FEE - Member Rate—\$325 \$ \_\_\_\_\_

“EARLY BIRD” REGISTRATION FEE—Non-Member Rate—\$425 \$ \_\_\_\_\_

AFTER May 1, 2019 REGISTRATION FEE—Member Rate—\$425 \$ \_\_\_\_\_

AFTER May 1, 2019 REGISTRATION FEE—Non-Member Rate—\$525 \$ \_\_\_\_\_

GUEST FEE— See Page 2 for guest price(s) per event \$ \_\_\_\_\_

TOTAL REGISTRATION \$ \_\_\_\_\_

**Select ONE seminar per time period to attend. Note, all seminars on Wednesday are General Sessions. Wednesday’s sessions total 3 hours of continuing education, including 2 hours of Ethics, and will start at 1:30 pm**

**Thursday, June 14th**

**Friday, June 15th**

8:30 am  A-1  B-1  C-1

9:30 am  A-2  B-2  C-2

11:00 am  A-3  B-3  C-3

1:15 pm  A-4  B-4  C-4

2:45 pm  A-5  B-5  C-5

3:45 pm  A-6  B-6  C-6

8:30 am  A-7  B-7  C-7

9:30 am  A-8  B-8  C-8

10:45 am  A-9  B-9  C-9

Mail your check to: La. Claims Association, P O Box 14806, Baton Rouge, LA 70898

Credit Card # \_\_\_\_\_ Exp. Date: \_\_\_\_\_ Security Code \_\_\_\_\_

Name of Card Holder: \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ ST \_\_\_\_\_ Ziip \_\_\_\_\_ Phone \_\_\_\_\_

Signature: \_\_\_\_\_