



Louisiana
Claims
Association



The Future is Now



LCA Educational
Conference & Expo

June 7-9, 2021
Crowne Plaza Hotel
Baton Rouge, LA

LCA 2021 Conference Brochure

Register Now

Register today for the 2021 Louisiana Claims Association Educational Conference & Expo, June 7-9, 2021, at the Crowne Plaza Hotel in Baton Rouge, LA. You won't want to miss this exciting event filled with cutting-edge information, helpful tools and great networking opportunities.

COVID-19 Safety

We are taking safety precautions at the conference to make sure everyone is able to attend the event safely and enjoy a successful event. The hotel has large enough space to allow social distancing and their protocol for cleaning the conference area is in compliance with the CDC guidelines. Hand Sanitizers will be available throughout. We will comply with any recommendations in place at the time of the event to protect our attendees and staff.

What to Wear

- All meetings and daytime events — Business Casual
- Monday Night “The Future Is Now Icebreaker Reception” — Casual
- Tuesday Evening a “Back to the Future Party” with the Exhibitors – Business Casual Attire



Louisiana Claims Association

27th Annual Educational Convention and Trade Expo

“The Future is Now”

June 7-9, 2021

Crowne Plaza Hotel, Baton Rouge, LA



General Information

Registration Fee:

“Early Bird Special”: Submit your registration fee no later than April 30, 2021.

Until April 30, 2021

\$325 for LCA Members

\$425 for Non Members

After April 30, 2021

\$425 for LCA Members

\$525 for Non Members

Note: Multiple early bird registrations (minimum of 3) from the same company submitted at the same time—\$295 each, if all are members.. After April 30st, multiple registrations—\$375 each. Registration fee includes the conference handouts, meals as indicated, session breaks and social events. We do not mail out confirmation notices. When you register online at our website, you will receive a receipt by email. Please direct questions regarding your registration to Linda or John Alwood at 225-291-2806.

Refunds: All advance payments fully refundable until May 15, 2021. Cancellations received after that date are subject to a \$40 service charge. All cancellations must be submitted in writing.

Guest Tickets for Social Functions (Note, all these functions are included in a full registration fee)

Monday — “The Future Is Now Icebreaker Reception”—\$85

Tuesday— Lunch Ticket—\$65

Tuesday — LCA’s Back to the Future Party” —\$85

Hotel Information

A limited number of rooms has been blocked at the Crowne Plaza Hotel, 4728 Constitution Ave., Baton Rouge, LA until May 7, 2021. Requests made thereafter will be accepted only on the basis of room and rate availability. You must notify the hotel at the time of your reservation that you want the special rate for the Louisiana Claims Association. Our room rate is: \$105++ per night, and this rate is available three days before and three days after the convention.. **Reservations can be made by calling: 1-800-678-4065 and use the Registration Code—CLA or use the link provided at www.LaClaims.com.**

Continuing Education Credits: Certification has been requested for 12 CLE credits for Louisiana Attorneys, as well as 12 education credits for Louisiana Adjusters, Agents and Private Investigators. Louisiana has reciprocal agreements in Texas, Mississippi, Alabama, Georgia, Florida and Tennessee. **Two hours of Ethics have been requested from the Louisiana Department of Insurance. The Louisiana Bar will not approve Ethics credit, but you will receive general credits for the two hours of Ethics.**

Who Should Attend?

This 3-day conference is designed for insurance adjusters and agents, claims representatives, third party administrators, industrial relations managers, risk managers, administrators of self-insurance programs, defense attorneys, private investigators and all personnel involved in the handling of insurance claims.

Conference Schedule



Monday, June 7th

- 11:00 am — 5:30 pm Conference Registration
- 2:00 pm — 4:00 pm “Ethics for Insurance Adjusters”
by Ron Henderson, Deputy Commissioner of the La. Department of Insurance (2 hr.)
- 4:00 pm — 4:30 pm Break
- 4:30 pm — 5:30 pm Keynote Address: “Planning for the Future While Knowing Where You’ve Been: The Attorney General’s Role in Evolving State Tort Litigation” by Sonia Mallett, Director, Litigation Division, Office of Attorney General Jeff Landry (1 hr.)
- 6:00 pm — 8:00 pm “The Future Is Now Icebreaker Reception”

Tuesday, June 8th

- 7:30 m — 8:30 am Conference Registration & Breakfast
- 8:30 am — 9:30 am A1 — “Timing, Triggers, and Traps: The First Thirty Days of a Claim” by Alexis Joachim and Kristin Beckman of Pipes, Miles, Beckman, LLC (1 hr.)
B1 — “The Legal and Practical Methods to Defend & Resolve Personal Injury Claims Inflated by the Reptile Theory” by Mark Perkins of Perkins Law Firm and Ryan Malphurs of Delphi Consultants (1 hr.)
C1 — “Overview of The Second Injury Fund and its Impact on the 80/20 Rule – SIF beyond the Low hanging fruit” by Gary Kern of RiskSaver and John Kocke of Core Care (1 hr.)
- 9:30 am — 10:30 am A2 — “Foundation Failures” by Joey Krefft of U.S. Forensic (1 hr.)
B2 - “Elements of an Investigation” by Christopher Canziani and Bob Gordon of Digistream Investigations (1 hr.)
C2 — “Workers Compensation Fraud in Louisiana” by Thomas M. Ruli of Juge, Napolitano, Guilbeau, Ruli & Frieman (1 hr.)
- 10:30 am — 11:00 am Break with Exhibitors
- 11:00 am — 12:00 am A3 — “What Does a Forensic Engineer Do” by Eric Fontenot of Fe2 (1 hr.)
B3 — “Mediation in the Era of COVID-19” by Keely Scott of Perry Dampf Dispute Resolution (1 hr.)
C3 — “Communicating More Effectively in the Work Comp Arena” by Dr. Barton Wax of Jefferson Orthopedic Clinic (1 hr.)
- 12:00 pm — 1:15 pm Lunch
- 1:15 pm — 2:15 pm A4 — “Legal Update on COVID Claims: From Property to Personal Injury” by Jeffery J. Waltz of Waltz Law Group (1 hr.)
B4 — “The Collateral Source Rule and Personal Injury Lawsuits” by Michelle DeLoach Brooks and Davis R. Peltier of Porteous, Hainkel & Johnson, LLP (1 hr.)
C4 — “Treatment of Traumatic Brain Injury” by Dr. Lauren Woodruff Rasmussen of Jefferson Neurobehavioral Group (1 hr.)
- 2:15 pm — 2:45 pm Break with Exhibitors

Tuesday, June 8th (Cont'd)

- 2:45 pm – 3:45 pm A5 – “Laura, Zeta, Delta We Can Help Ya Help Ya Help Ya” by Matthew Monson of Monson Law Firm (1 hr.)
B5 – “Airbag Control Modules – Beyond Mere Speed” by Jay Gallagher of Vector Insurance Services (1 hr.)
C5 – “Spinal Cord Stim and Pain Pumps” by Matt Davis of Case Experts (1 hr.)
- 3:45 pm – 4:45 pm A6 – “Flood Insurance Claims” by Claude Reynaud of Lewis Brisbois (1 hr.)
B6 – “Tort Reform from a Lobbyist’s Perspective & Legislative Work Comp Update” by Wayne Fontana of Roedel Parsons (1 hr.)
C6 – “Medicare Secondary Payer Checklist: How to Assess Your Current MSP Program and to Ensure You are Prepared for Upcoming Changes” by Barbara Fairchild of NuQuest (1 hr.)
- 5:00 pm – 5:30 pm Annual General Membership Meeting
5:30 pm – 7:30 pm “Back to the Future Party” with Exhibitors and Prizes

Wednesday, June 9th

- 7:30 m – 8:30 am Conference Registration & Breakfast
- 8:30 am – 9:30 am A7 – “Coverage and Subrogation Simultaneous Investigations – Stay Out of Trouble” by Stuart A. Mintz of Custard Insurance Adjusters (1 hr.)
B7 – “Staged Trucking Accidents in New Orleans” by Nick Arnold of Blue Williams, LLP (1 hr.)
C7 – “Superbugs & COVID” by Kevin Glennon of One Call (1 hr.)
- 9:30 am – 9:45 am Break
- 9:45 am – 10:45 am A8 - “Arson Investigation of House Fires” by Michael Gee of Porteous, Hainkel & Johnson, LLP (1 hr.)
B8 – “Tort Reform from a Legislator’s Perspective” by Lawrence Frieman of Juge, Napolitano, Guilbeau, Ruli & Frieman (1 hr.)
C8 – “Thinking Ahead – The Benefits of Proactive Claim Management” by Michael Taffaro and Angie Benoit of Stemmans & Alley, PLLC (1 hr.)
- 10:45 am – 11:00 am Break
- 11:00 am – 12:00 pm A9 – “Handling Cluttered Claims” by Terry Sutton of Stephens Engineering (1 hr.)
B9 – “The Rules Rule!” by Peyton Lynette Stein of Monson Law Firm (1 hr.)
C9 - “Topic TBD” by Dr. Najeeb Thomas of Southern Brain & Spine (1 hr.)



Louisiana Claims Association

27th Annual Educational Convention and Trade Expo

“The Future is Now”

June 7-9, 2021—Crowne Plaza Hotel, Baton Rouge, LA

Name: _____

Company: _____

Address: _____

City/State/Zipcode: _____

Phone No.: _____ Fax No: _____

Email Address: _____

Early Bird Registration Fee—Member Rate—\$325 \$ _____

Early Bird Registration Fee—Non-Member Rate—\$425 \$ _____

AFTER April 30, 2021 REGISTRATION FEE—Member Rate—\$425 \$ _____

AFTER April 30, 2021 REGISTRATION FEE—Non-Member Rate—\$525 \$ _____

GUEST FEE— See Guest fees below per event \$ _____

TOTAL REGISTRATION \$ _____

Credit Card # _____ Exp. Date: _____ Security Code _____

Name of Card Holder: _____

Address _____

City _____ ST _____ Ziip _____ Phone _____

Signature: _____

Guest Ticket Fees: (Check those being purchased)

_____ Monday — “The Future Is Now Icebreaker Reception”—\$85

_____ Tuesday— Lunch Ticket—\$65

_____ Wednesday — “LCA’s Back to the Future Party” —\$85

Total Guest Fees: _____

Name of Guest: _____